



Aqueous Digital Equipment Limited Warranty

Nazdar Company, a leading manufacturer of screen printing inks since 1922, offers an extensive range of aqueous digital inks for the leading wide format digital printers. Nazdar has developed custom dye and pigmented ink formulations specifically matched to the requirements of each printer.

Nazdar Digital Equipment Limited Warranty

If a manufacturing or design defect of Nazdar Lyson Digital Inks are proven to be the direct cause of a printer breakdown resulting in the cancellation of the equipment warranty or denial of service by the manufacturer, Nazdar will provide reimbursement for costs required to repair damage to the ink delivery system, subject to the following:

Nazdar's liability under this Digital Equipment Limited Warranty is limited to (a) the cost of replacement parts directly damaged by Lyson Series inks, (b) technician's labor expenses associated with their installation and (c) a maximum of \$500.00 of associated costs relating to technician's travel, accommodation and other out of pocket expenses.

Nazdar shall not be liable for labor costs associated with graphic production, graphic application, equipment downtime or any other consequential damages related to a claim under the Digital Equipment Limited Warranty. It is the user's responsibility to immediately cease using defective product. Nazdar's consideration of the claim will be based on the customer demonstrating that the inks were correctly installed in properly functioning equipment and that damage to the printer was a sole result of a manufacturing or design defect of the Lyson Series inks. Nazdar is not responsible for loss or damage caused by improper care or maintenance of equipment or repairs that would be associated with normal equipment operation.

Notification of claim:

In the event of a claim under the **Nazdar Digital Equipment Limited Warranty**, the customer is required to provide notification of claim within one business day of technician's service report. Notification for warranty must be made to Nazdar Corporate Headquarters Attn: Lyson Claims, 8501 Hedge Lane Terrace, Shawnee, Kansas 66227, or by phone through Nazdar Digital Technical Services at (800) 767-9942, extension 2544. Upon notification, a warranty claim report will be provided to the customer within 10 days outlining the information required for consideration of the claim. This will include, but is not necessarily limited to:

Digital Equipment Limited Warranty claim: Lyson ink batch number; copies of invoices showing purchase values of the ink in use at the time of damage; copies of service reports specifying damage to the equipment, cost of replacement parts and installation labor. Nazdar reserves the right to inspect all parts reported damaged and to perform an on site inspection prior to payment of any claims.

THE FOREGOING WARRANTIES BY NAZDAR COMPANY RELATING TO THE LYSON SERIES INKS ARE EXCLUSIVE AND ARE MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. NAZDAR EXPRESSLY EXCLUDES THE IMPLIED WARRANTY OF MERCHANTABILITY, THE IMPLIED WARRANTY OF FITNESS

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FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING OR OF PERFORMANCE, CUSTOM OR USAGE OF TRADE.

EXCEPT AS EXPRESSLY CONTAINED HEREIN, NAZDAR COMPANY SHALL NOT UNDER ANY CIRCUMSTANCES WHATSOEVER BE LIABLE TO THE CUSTOMER OR TO ANYONE ELSE FOR DAMAGES OF ANY KIND, INCLUDING WITHOUT LIMITATION, NON-SPECIFIED DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, REVENUE OR BUSINESS) RESULTING FROM OR IN ANY WAY RELATED TO ITS LYSON SERIES INKS OR TO THIS WARRANTY.

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